



Web-DENIS Features

Web-DENIS, our electronic inquiry system, gives providers online access to health insurance information for BCBSM subscribers via an internet connection. Web-DENIS automates the inquiry process and allows providers immediate access to contract and claim information.

Web-DENIS provides information for:

All providers

- Eligibility and coverage (Traditional, PPO, NASCO, FEP, BCN, Blue Choice, Medicare Advantage and Medicaid) and Blue Exchange (Other BCBS Plans)
- Deductible and copay amounts remaining
- Benefits
- Coordination of benefit information and LOI submission (hard copy or on-line)
- Alpha prefix lookup
- Medicare Supplemental coverage
- Name search
- Provider manuals, publications and resources
- Quick code search
- Fee schedules (Professional)

Participating professional providers

- Professional claims tracking (Traditional, PPO, Medicare Plus Blue, Medicare Advantage PFFS, NASCO, FEP, BCN, Blue Choice) and Blue Exchange (Other BCBS Plans)
- BCN PCP claims summary
- Non-payment code description

Participating hospitals and nonhospital facilities

- Pended facility claims tracking
- Facility inpatient and outpatient claims history
- The ability to correct UB92 pended claims on-line through Facility Claims Corrections
- Hospital prenotification, exception admission and cost containment.
- HCPCS payment rule display
- Blue Exchange (Other BCBS Plans)
- Medicare Plus Blue Claims Tracking
- BCN and FEP Claims Tracking

Web-DENIS eliminates the need to call BCBSM for routine inquiries regarding contract eligibility, benefit and claim information.

For more information please call 877-BLUE-WEB (877-258-3932)